A Case Study of Collaboration

Shannon Fleming, MA, ATC
Brad Reed, LAT
June 25, 2017

Objectives
- Identify how collaboration can improve function of regulatory boards and state associations
- Describe ways to communicate with various stakeholders to find solutions

<table>
<thead>
<tr>
<th>Timeline</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jul 2015</td>
<td>ND identified problem</td>
</tr>
<tr>
<td>Nov 2015</td>
<td>Initial communication</td>
</tr>
<tr>
<td>Dec 2015</td>
<td>BOC confirmed assistance</td>
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<tr>
<td>Apr 2016</td>
<td>ND confirmed partnership</td>
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</tbody>
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Identifying the issue:
Time and Technology (lack of)

How and When We Decided to ask the BOC for help

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No content provided
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North Dakota
Board of Athletic Trainers

2017 BOC Athletic Trainer Regulatory Conference

Dear [Name],
The North Dakota Licensee Board of Athletic Trainers has partnered with the Board of Certification, Inc. (BOC) for the 2017 license renewal period. Please refer to the following information.

Renewal Deadline: June 18, 2017
Renewal Fee: $50.00 (due by June 18, 2017)
License Number: [Insert License Number]

Name of Licensee: [Insert Name]

General Instructions:
- Log on to BOC Central™ (same system you use to log your BOC CE)
- From your My Summary page, click “Renew my North Dakota license” to open the form titled “North Dakota License Renewal”
- Complete the form by clicking “Submit” and paying the $50 renewal fee using a debit or credit card (checks not accepted)

BOC CENTRAL

Username
Password
Forgot Your Username/Password?
First Time Exam Applicant?

LOGIN

BOC BOARD OF CERTIFICATION FOR THE ATHLETIC TRAINER
Dear [Last Name],

The BOC has received your 2017 North Dakota license renewal. Please allow 3-5 business days to receive an email with your license renewal confirmation and printable license information.

Thank you,

BOC Customer Service Department

contactinfo@bocboc.org
Dear Bradley,

The BOC has processed your 2017 North Dakota license renewal. Please use this email as proof of your license renewal.

Licence Name: Bradley Reed
Issue Date: 11/4/2011
License Number: 449-11
Expiration Date: 11/30/2017

Thank you.
Fee Exchange
– BOC wires fees to ND on a monthly basis

Feedback and Experience
Promote Awareness

Helpful Tools
- Foster Communication
- Support Efficiency

Nebraska Regulator Dashboard

You just have to ask!
Questions?

Contact Info:
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Brad Reed, ATC
Secretary, North Dakota Athletic Trainers Board