BOC, the recognized leader in credentialing and the only Athletic Trainer certifying body.
Letter from the BOC Board of Directors President and BOC Executive Director

In 2015, the BOC was dedicated to increasing communication and services to Athletic Trainers (ATs), candidates, regulators, educators and BOC Approved Providers. As always, we value the feedback on what you, our stakeholders, need from us. We welcome suggestions on how we, the BOC, communicate information on complaints and disciplinary concerns, as we are committed to the pursuit of our mission to assure protection of the public.

2015 Highlights

Continuing Professional Development and Education

- 91% of ATs renewed their certifications by the December 31, 2015, deadline
- The Maintenance of Competence Task Force (MOC) was created
- More than 530 ATs volunteered to participate in the AT Portfolio Pilot Study
- The BOC Board approved expansion of the EBP category

Standards of Practice and Discipline

- The Professional Practice and Discipline Committee took the following actions in the enforcement of the BOC Standards of Professional Practice:
  - Opened 448 discipline cases
  - Decided and/or closed 304 discipline cases
  - Issued emergency suspensions to 3 ATs because of the potential danger to the public
- Published proposed revisions to Standards of Practice for public comment and received more than 1,000 responses

Regulatory Affairs

- Hosted the BOC Athletic Trainer Regulatory Conference with 110 attendees
- Provided support to 14 states considering changes in AT regulation
Exam

- Completed the *Practice Analysis, 7th Edition*, which will become the blueprint for the 2017 BOC exam
- Convened a Cultural Sensitivity Panel to complete a review of the BOC exam

Collaboration

- The Strategic Alliance announced the decision on the professional degree
- The BOC hosted the Strategic Alliance Summit in October
- The first Athletic Rehabilitation Therapy Ireland (ARTI) candidate became certified under the mutual recognition agreement

Board Election

- 26 ATs submitted applications for the new Athletic Trainer Director

The BOC Board of Directors and staff are committed to providing timely information that will be beneficial to you as a practitioner, educator, BOC Approved Provider, or member of the public and regulatory community. The BOC provides products and services designed to promote continued professional improvement through educational resources, Approved Provider programs, self-assessment exams, and continuing education monitoring. *Be Certain.*™ that the goal of the BOC is to assist you in providing optimal healthcare to patients and to assure the protection of the public.

Sincerely,

Susan McGowen, PhD, ATC
BOC Board of Directors President

Denise Fandel, MBA, CAE
BOC Executive Director
**BOC Vision**

The BOC exists so that healthcare professionals worldwide have access to globally recognized standards of competence and exceptional credentialing programs that support them in the protection of the public and the provision of excellent patient care.

**BOC Mission**

To provide exceptional credentialing programs for healthcare professionals to assure protection of the public.

**BOC Values**

Integrity, Professionalism, Fairness, Transparency, Service

The Board of Certification, Inc. (BOC) has been responsible for the certification of Athletic Trainers (ATs) since 1969. The BOC was the certification arm of the professional membership organization the National Athletic Trainers’ Association (NATA) until 1989 when it became an independent non-profit organization to provide a certification program for entry-level ATs. The BOC establishes and regularly reviews both the standards for the practice of athletic training and the continuing education requirements for BOC Certified ATs.

The BOC has the only accredited certification program for ATs in the US. Since 1982, the BOC has been continuously accredited by the National Commission for Certifying Agencies (NCCA) and the BOC must undergo review and reaccreditation every 5 years. The NCCA is the accreditation body of Institute for Credentialing Excellence (ICE). In 2015, we served more than 49,000 ATs.

**Member of the Better Business Bureau**

The BOC has been a BBB Accredited Business since 2010. Accreditation in BBB is by invitation to companies that, at a minimum, have been in business for at least 1 year, have demonstrated sound business practices and meet the BBB accreditation standards. To be accredited by the BBB, an organization affirms that it meets and will abide by the standards of building trust, advertising honestly, telling the truth, being transparent, honoring promises, being responsive, safeguarding privacy and embodying integrity.
2015 BOC Initiatives

- Completed our self-study for reaccreditation with the National Commission for Certifying Agencies (NCCA). Following the study, the NCCA reaccredited the BOC for another 5 years. The BOC has been continuously accredited by the NCCA since 1982 and is the ONLY accredited certification program for ATs in the United States.

- Welcomed 2 new Directors-elect, Douglas Gregory, MD, and Patrick Sexton, EdD, ATC, to the Board of Directors in January. They observed board activities and were mentored throughout the year, in advance of beginning their term in January of 2016.

In the fall, the BOC received 26 applications for the Athletic Trainer Director position on the BOC Board of Directors. Following the Nominating Committee's selection of 3 applicants for general election, BOC Certified ATs elected Kimberly Detwiler, MS, LAT, ATC, CSCS. Detwiler is Assistant Athletic Trainer at the University of Texas at Austin.

- In collaboration with fellow members of the AT Strategic Alliance, agreed to establish the professional degree in athletic training at the master's level. For more than 2 years leading up to the decision, the AT Strategic Alliance, under the lead of National Athletic Trainers' Association (NATA) and Commission on Accreditation of Athletic Training Education (CAATE), engaged in a critical examination of what the appropriate professional degree level should be to best prepare Athletic Trainers for an integral role in the evolving healthcare system.

CAATE has indicated that baccalaureate programs may not admit, enroll or matriculate students into the athletic training program after the start of the fall term in 2022. Further, CAATE has asked its Standards Committee to work with its strategic partners, stakeholders and other groups “to examine and evolve the Standards to reflect the added rigor and other key components of quality healthcare education as we move toward implementation of the degree requirement.”
2015 BOC Initiatives, Continued

- Celebrated the first application to take the BOC exam by a certified athletic therapist from Ireland. The milestone occurred as a result of a mutual recognition agreement signed with Athletic Rehabilitation Therapy Ireland (ARTI) in September 2014.

- Launched a series of webinars for BOC Approved Providers. The series educates continuing education providers on the 2016 Standards for Approved Providers, which encourages a more rigorous continuing education experience for Athletic Trainers.

- Convened 110 representatives from 41 states and the District of Columbia at our Omaha headquarters for the 2015 BOC Athletic Trainer Regulatory Conference. Presenters covered a host of topics, including industry updates, case studies, unlicensed practice, ethics, certification boards, working with attorneys and sport safety legislation.

  During the conference, the BOC honored the 2015 BOC Public Advocacy Award recipients. Honorees were Alabama Sen. Greg Reed and, jointly, Illinois Athletic Trainers Association Inc. and Midwest Orthopaedics at RUSH.

- Attended the inaugural National Summit on Professional Regulation by invitation of the Federation of Associations of Regulatory Board.

- Attended and exhibited at the NATA 66th Annual Clinical Symposia & AT Expo in St. Louis, Missouri. The BOC also collaborated with the NATA Committee on Professional Ethics to present Professional Boundaries and Real World Ethics. The meeting drew more than 10,000 attendees.

- Also at the event, the BOC convened a volunteer reception and named the 2015 Dan Libera Award winners and the Lindsy McLean Scholarship recipient. Dan Libera
2015 BOC Initiatives, Continued

Awards went to Alan Freedman, Dawn Hammerschmidt, Pete Koehneke and Scott Sunderland. Lisa Stobierski received the Lindsy McLean Scholarship.

• Launched an awareness campaign focused on the document, BOC Facilities Principles. The BOC Facility Principles is a risk management tool for all organizations that have facilities where athletic healthcare is delivered. The procedures documented in the BOC Facility Principles ensure safe, effective operation and compliance of athletic training facilities.

An accompanying online tool includes interactive checklists on accessibility, privacy and confidentiality, employee safety, safe handling of hazardous materials, emergency preparedness and more. It also allows users to generate reports for each facility being assessed.

• Hosted an open house during the College World Series for visiting ATs. While in Omaha, ATs contributed stories about their College World Series experience to the BOC blog.

• Recruited more than 530 ATs to participate in a voluntary pilot study of an Athletic Trainer Portfolio system. The system will help ATs identify and design a personalized CE experience.

• Commissioned a Maintenance of Competence Task Force, which will begin meeting in Spring 2016 to develop recommendations for new strategies allowing ATs to demonstrate maintenance of competence. Recommendations will ultimately be made open for public comment.

• In October, hosted the Presidents and Executive Directors of the Strategic Alliance in Omaha. The purpose of this meeting was for each of the Strategic Partners to share
2015 BOC Initiatives, Continued

their strategic plans, and to discuss and develop specific priorities for the group. The Strategic Alliance is committed to communicating, collaborating and sharing resources in order to advocate on behalf of the athletic training profession.

- Completed work on the **BOC Practice Analysis, 7th Edition (PA7)**. The document identifies the knowledge, skills and content areas for the BOC exam and continuing education. PA7 will be effective starting April 2017 for the exam and January 2018 for continuing education.

- Assisted 173 ATs in **reinstating their certification**. Forty-seven of these individuals had let their certification lapse or left the profession for a time and took advantage of the BOC’s reinstatement by exam option. Over the past 10 years since the BOC created this option, 430 individuals have returned to the profession via the exam route.

- Launched a new and improved **self-assessment exam** tool, which provides a better experience for BOC exam candidates, Program Directors and ATs looking to gauge their continuing education needs.
BOC Community Involvement

The BOC has continued to support the Food Bank for the Heartland, along with the Salvation Army, this past year. Throughout the summer months, staff members volunteered for the “Kids Cruisin’ Kitchen,” a collaborative effort between the Salvation Army, Foodbank for the Heartland and Hunger Free Heartland, that provides free hot lunches for children in the Omaha metro area. Staff members traveled with a food truck to various, predetermined locations in the community and served lunch to kids of all ages who gathered there each day. BOC staff enjoyed serving the kids their lunches, which were provided regardless of income. It was such a success that the BOC will support the program again next summer.

The BOC supported the Food Bank for the Heartland again in December with a Holiday Open House. Attendees donated food and funds, while the BOC contributed $10 per person. In all, the event raised $530 and 200 pounds of food.

The Food Bank for the Heartland distributes food to 224 schools and 225 nonprofit organizations in Nebraska and Western Iowa, including pantries, emergency shelters, meal providers and rehabilitation centers. To learn more, visit www.foodbankheartland.org.
BOC Certification Reports

<table>
<thead>
<tr>
<th>Exam Report</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Candidates Certified</td>
<td>3,531</td>
<td>3,513</td>
<td>3,828</td>
</tr>
<tr>
<td>Exam Applications Processed and Approved</td>
<td>3,825</td>
<td>3,984</td>
<td>4,200</td>
</tr>
<tr>
<td>Exams Administered</td>
<td>4,862</td>
<td>5,044</td>
<td>5,324</td>
</tr>
<tr>
<td>Reinstatement Applications Processed and Approved</td>
<td>172</td>
<td>199</td>
<td>173</td>
</tr>
</tbody>
</table>

**Reinstatement by Exam:** Forty-seven individuals sat for the exam to be reinstated in 2015. Individuals who allow their certification to lapse have options to reinstate their certification. The requirements for a successful return to Certified status are based on the total number of years the individual's status has been expired. In general, candidates for reinstatement must demonstrate that they have completed the required continuing education (CE) requirements while their status was expired or pass the BOC exam. For reinstatement details, visit the BOC website.

<table>
<thead>
<tr>
<th>Continuing Education Report</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certified ATs</td>
<td>45,032</td>
<td>45,695</td>
<td>49,027</td>
</tr>
<tr>
<td>Total # of New Certifieds for the Year</td>
<td>3,531</td>
<td>3,513</td>
<td>3,828</td>
</tr>
</tbody>
</table>

**Number of Certified ATs (2010-2015)**

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of Certified ATs</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010</td>
<td>36,899</td>
</tr>
<tr>
<td>2011</td>
<td>38,973</td>
</tr>
<tr>
<td>2012</td>
<td>41,554</td>
</tr>
<tr>
<td>2013</td>
<td>45,032</td>
</tr>
<tr>
<td>2014</td>
<td>45,695</td>
</tr>
<tr>
<td>2015</td>
<td>49,027</td>
</tr>
</tbody>
</table>
BOC Certification Reports

<table>
<thead>
<tr>
<th>BOC Approved Provider Report</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of BOC Approved Providers</td>
<td>1,285</td>
<td>1,251</td>
<td>1,259</td>
</tr>
<tr>
<td>New Providers</td>
<td>148</td>
<td>100</td>
<td>100</td>
</tr>
<tr>
<td>Home Study Programs Approved</td>
<td>328</td>
<td>177</td>
<td>172</td>
</tr>
<tr>
<td>Providers Audited</td>
<td>145</td>
<td>147</td>
<td>0</td>
</tr>
</tbody>
</table>

Protecting the Public

The Professional Practice and Discipline (PP&D) Committee is responsible for the oversight and adjudication of the BOC Standards of Professional Practice, which consists of the Practice Standards and the Code of Professional Responsibility. The PP&D Committee has jurisdiction over all BOC Certified ATs and both current and prospective BOC exam applicants. The BOC Standards of Professional Practice and Professional Practice and Discipline Guidelines and Procedures can be viewed on the BOC website at www.bocatc.org.

<table>
<thead>
<tr>
<th>Discipline</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>PPD Cases Opened</td>
<td>248</td>
<td>457</td>
<td>448</td>
</tr>
<tr>
<td>PPD Cases Closed</td>
<td>201</td>
<td>702</td>
<td>304</td>
</tr>
<tr>
<td>Emergency Suspensions</td>
<td>6</td>
<td>6</td>
<td>3</td>
</tr>
</tbody>
</table>
Publications

The Cert Update is published in the summer and winter and mailed or emailed to ATs, depending on preference. It is also emailed to Program Directors, BOC Approved Providers, athletic training candidates and state regulatory agencies.

BOC Approved Providers receive the AP Update, a semi-annual e-newsletter that contains the latest information about CE, news from the BOC and trends in athletic training.

The PD Update is sent to Program Directors and provides news on the BOC exam, accreditation, student education and more.

The Regulatory Update, the newest BOC newsletter, shares important information with state regulatory agencies.
Volunteers

We thank the hundreds of volunteers who serve in various capacities. The contribution of volunteers such as BOC item writers, committee members and Board of Directors is critical in developing the high professional standards expected of today’s ATs.

2015 BOC volunteer accomplishments:
• Developed more than 300 new exam items for experimental testing
• Completed work on the Practice Analysis, 7th Edition

The continuous commitment to the development and administration of a quality certification program has produced a highly regarded program recognized as the gold standard for identifying entry-level athletic training professionals. We thank everyone for their service to support the growth and success of the BOC.

Adding It Up
187 volunteers
X $23.07/hour
@ 2 hrs/month x
12 months =
$103,538 of
in-kind service

We thank you for your service!
Board of Directors
A 9-member Board of Directors governs the BOC: 6 AT Directors, 1 Physician Director, 1 Public Director and 1 Corporate/Educational Director. An Athletic Trainer Director-Elect and Physician Director-Elect also attend meetings prior to their board service.

Back row: Ed Christman, Frank Walters, Douglas Gregory, Jan Lauer, Russell “Rusty” McKune, James Kinderknecht
Middle and front: Patrick Sexton, Denise Fandel, Susan McGowen, James Malseed, Erin Cramer, Amy DeRosa, Anne Minton

Staff Members
Standing: Shannon Leftwich, Chad Kinart, Kendra Aspegren, Kelli Wilkins, Sue Pereira, Stacy Arrington, Stephanie Boldt, Lorinda Horst, Melissa Breazile, James Higgins and Sally Witt
Seated: Nathan Burns, Denise Fandel, Mindy Lindquist, Anne Minton, Dave Gorman, Jessica Roberts and Cherie Trimberger
A 9-member Board of Directors governs the BOC: 6 AT Directors, 1 Physician Director, 1 Public Director and 1 Corporate/Educational Director. In 2015, an Athletic Trainer Director-Elect and Physician Director-Elect also attended meetings prior to their board service.

2015 BOC Board of Directors

President/Athletic Trainer Director
Susan McGowen, PhD, ATC (’16)
University of New Mexico, XMED, Inc. and Red Bull North America, Inc.

Vice President/Athletic Trainer Director
Erin Cramer, MS, PA-C, ATC (’15)
Sublimity Medical Clinic

Treasurer/Athletic Trainer Director
Jan Lauer, MA, ATC (’17)
Tri-Rehab, Inc., Earning Results, LLC and Assured Medical Billing, Inc.

Athletic Trainer Director
Russell McKune, MS, ATC (’16)*
The Nebraska Medical Center

Athletic Trainer Director
Frank Walters, PhD, LAT, ATC (’15)
Broward Health

Athletic Trainer Director-Elect
Patrick Sexton, EdD, ATC (’18)*
Minnesota State University, Mankato

Corporate/Educational Director
Ed Christman, AT Ret. (’15)
Cramer Products, Inc.

Physician Director
James Kinderknecht, MD (’15)
Hospital for Special Surgery and Weill Cornell Medical College

Physician Director-Elect
Douglas Gregory, MD (’18)*
Lakeview Medical Center

Public Director
Amy DeRosa (’17)
Incremedical, LLC

Executive Director
Denise Fandel, MBA, CAE
Board of Certification, Inc.
Dan Libera Service Award

The BOC Dan Libera Service Award was established in 1995 in recognition of Dan's contributions to the BOC certification program. The award recognizes individuals who have shown dedication to the mission of the BOC. Long-standing contributions to the BOC's programs are the primary criteria for the award. In 2015, we presented Dan Libera Service Awards to Alan Freedman, Dawn Hammerschmidt, Pete Koehneke and Scott Sunderland.

Dan was well-known throughout the nation for his enthusiasm and commitment to the profession of athletic training. Through his work at the University of Northern Colorado and his volunteer activities with the NATA and the BOC, he was able to pass on these traits to the students and colleagues who had the privilege to work with him. Dan was a founding member of the Colorado Athletic Trainers' Association. In addition, he held several offices in the NATA and the Board of Certification.

In 1995, Dan was inducted in to the Rocky Mountain Athletic Trainers' Association Hall of Fame. In pursuit of educating others, Dan gave presentations throughout the country and served as a consultant to NIKE, Kodak of Colorado, the NCAA and several high schools in Colorado. In 1997, Dan was inducted in to the NATA Hall of Fame. Dan passed on August 2, 1997, from complications from ALS (Lou Gehrig's disease).
2015 Exam Development Committee

The Exam Development Committee is responsible for the development, construction and validation of each portion of the BOC exam and other assessment tools approved by the BOC Board of Directors.

Committee Chair
Joseph Lueken, MS, LAT, ATC (’16)*
Indiana University

Multiple-Choice Co-Chairs
Scott Sunderland, MS, ATC, EMT-B (’15)*
Knox College

Kristi White, PhD, ATC (’15)*
Angelo State University

Alternative Item Type Co-Chairs
Carol Moss, MA, AT, ATC (’15)
Albion College

Terri Jo Rucinski, MA, ATC, PT, CSCS (’15)*
University of North Carolina
2015 Nominating Committee

The Nominating Committee implements the process and procedures for nominating candidates for the BOC Board of Directors and chairs for the BOC standing committees.

Committee Chair

*Julie Emrhein, ATC (*18)*
California University of Pennsylvania

Athletic Trainer Members

*Martin Baker (*16)*
Elon University

*Sara Brown, ATC (*17)*
Boston University

*Mark Cherwony, MSEd, MS, ATC (*15)*
Cinnaminson Senior High School, Philadelphia Wings
Indoor Lacrosse Team and Temple University

*Pete Koehneke (*16)*
Canisius College

*Corey Oshikoya, ATC (*16)*
Loyola University Chicago
2015 Professional Practice & Discipline Committee

The Professional Practice and Discipline Committee is responsible for overseeing and upholding the BOC Practice Standards and Policies.

Committee Chair
Rob Sandmann, Med, ATC, LAT ('17)
Texas Orthopedic Specialists

Athletic Trainer Members
Scott Cheatham, ATC ('17)*
California State University Dominguez Hills

Cynthia Clivio, ATC ('18)
Kamehameha Schools

Paul Higgins, DPT, ATC, CSCS ('17)*
University of Hartford and University Physical Therapy, LLC

Kelly Potteiger, ATC ('17)*
North Park University

Public Members
Jerry Diehl ('16)*
Retired from National Federation of State High School Associations

Mary Macomber ('17)*
Retired Attorney
2015 Standards Committee

The Standards Committee recommends entry-level and continuing education requirements and policies to the BOC Board of Directors and reviews relevant issues at the Board’s request. Additionally, the Standards Committee reviews the Code of Professional Practice and recommends any revisions to the Board of Directors.

Committee Chair
Katherine Newsham, PhD, ATC ('16)*
Saint Louis University

Athletic Trainer Members
Mark Doughty, MS, ATC ('15)
Newark High School

Michele Klucar Monaco, ATC ('15)*
Ursinus College

John Parsons, PhD, ATC ('15)*
NCAA Sports Science Institute

Nathan Welever, MS, ATC ('15)*
Work-Fit (Boeing)

Public Member
Steven J. Anderson, MD ('15)*
Orthopedic Physician Associates
2015 Continuing Professional Development Working Group

The Continuing Professional Development Working Group is charged with developing a set of recommendations to enhance current BOC programs and services as they relate to Continuing Professional Development. Their work has included the launch of the AT Portfolio Pilot Study, which examines a formal system that will help ATs assess their professional needs.

Committee Chair
Gail S. Samdperil, EdD, ATC, Chair
Sacred Heart University

Athletic Trainer Members
Nina Walker, MA, LAT, ATC
UNC Chapel Hill

Jenna M. Street, MS, ATC, PES
United States Olympic Committee

Matthew Rothbard, EdD, ATC
Southern Conn. State University

John Hauth, EdD, LAT, ATC
St Lukes University Health Network

Anh-Dung Nguyen, PhD, ATC
High Point University
**PA7 Task Force**

The PA7 Task Force leads the research and development required for publication of the *Practice Analysis, 7th Edition*. The PA7 identifies essential knowledge and skills for the athletic training profession and serves as a blueprint for exam development and continuing education requirements.

**Christine Odell, PhD, ATC, Chair**  
Metropolitan State University of Denver

**Paul Bruning, DHA, ATC**  
Tallahassee Orthopedic Clinic

**Darryl Conway, MA, ATC**  
University of Michigan

**Peg Houglum, PhD, AT Ret.**  
Cedar Grove, Wisconsin

**David Ruiz, MS, ATC, Cert. MDT**  
Davenport, Florida

**Jay Sedory, MEd, ATC, EMT-T**  
United States Marine Corps

**Ericka Zimmerman, EdD, ATC, CES, PES**  
Western Carolina University
2015 Athletic Trainer Regulatory Conference Advisory Panel

Members of the Athletic Trainer Regulatory Conference Advisory Panel are charged with creating and implementing the biennial BOC Athletic Trainer Regulatory Conference. The conference is designed to create a communication network among state Athletic Trainer leadership and state regulatory agencies.

**Kurt McClurg, MEd, ATC, Co-Chair**
Maumee City Schools
Ohio

**Dave Montgomery, Co-Chair**
City of Roca
Nebraska

**Valerie W. Herzog, EdD, LAT, ATC**
Weber State University
Utah

**Gregory Rose, ATC**
American Medical Response
Kentucky

**Ron H. Walker, EdD, ATC, CSCS**
University of Tulsa
Oklahoma

**Jeff Rosa**
State OTPTAT Board
Ohio

**Timothy L. McLane, MBA, ATC, AEMT**
Georgia Regents Sports Medicine
Georgia

**Anna Marie Sedory, MS, ATC, CSCS**
Drug Enforcement Administration
Virginia

**Tom Ryan**
Wisconsin Athletic Trainers Affiliated Credentialing Board
BOC Staff Members

Denise Fandel, MBA, CAE  
Executive Director

Kendra Aspegren  
Director of Information Technology

Shannon Leftwich, MA, ATC  
Director of Credentialing and Regulatory Affairs

Melissa Breazile  
Content Coordinator

Dave Gorman  
Technical Support Specialist

Lorinda Horst  
Credentialing Specialist

Sue Pereira  
Administrative Assistant

Cherie Trimberger  
Communications Coordinator

Sally Witt  
Executive Assistant

Anne Minton, MA  
Associate Executive Director

Stephanie Boldt  
Director of Finance and Administration

Stacy Arrington  
Credentialing Services Manager

Nathan Burns, MS, ATC  
Credentialing Program Coordinator

James Higgins  
Technical Project Specialist

Mindy Lindquist  
Sales and Marketing Manager

Jessica Roberts, MS Ed, ATC  
Professional Development Coordinator

Kelli Wilkins, MA, ATC  
Compliance Specialist
BOC VISION
The BOC exists so that healthcare professionals worldwide have access to globally recognized standards of competence and exceptional credentialing programs that support them in the protection of the public and the provision of excellent patient care.

BOC MISSION
To provide exceptional credentialing programs for healthcare professionals to assure protection of the public.

BOC VALUES
Integrity, Professionalism, Fairness, Transparency, Service

The BOC, a national credentialing agency, has been certifying Athletic Trainers and identifying, for the public, quality healthcare professionals with certainty since 1969. Currently, there are more than 45,000 BOC Certified Athletic Trainers.